

## TESTIMONIAL FOR DR. MARGARET CARTER

PlayC.A.R.E is a Commonwealth funded Supplementary Service and a program of Lifeline Community Care Queensland that operates in the Brisbane, Redlands, Beaudesert and Logan Regions. We provide support, resources and training to Commonwealth approved child care services to increase their skill, knowledge and confidence to include children with additional needs into child care services.

PlayC.A.R.E. has been associated with Dr. Margaret Carter since 1996. Dr. Carter has provided behaviour management training to child care services in the Brisbane Metropolitan Area through the PlayC.A.R.E. Training Program.

PlayC.A.R.E. has referred child care services, parents and educators to Dr. Carter for specialist support in the areas of behaviour management, team building, conflict resolution, grief and loss and social skills development training.

In 2001 Dr. Carter and PlayC.A.R.E. identified a need for Behaviour Management Training to be provided to child care services in the Brisbane area. Lifeline Community Care was successful in receiving funding to provide behaviour management training from 2002 – 2004. Dr. Carter developed the training program, trained and mentored the consultants. Dr. Carter monitored and provided ongoing evaluation throughout the duration of this highly successful statewide Project.

Through our association with Dr. Carter her professionalism, passion and dedication to the child care industry and the greater community has been outstanding. This has been demonstrated by Dr. Carter's ongoing commitment to increasing the skills and knowledge of early childhood service workers in the area of Behaviour Management. Dr Carter's willingness to discuss issues and consult with organizations, services and families is further evidence of her desire to bring about change for child care staff, children and families.

Meg Reid  
(Manager Playcare Program)